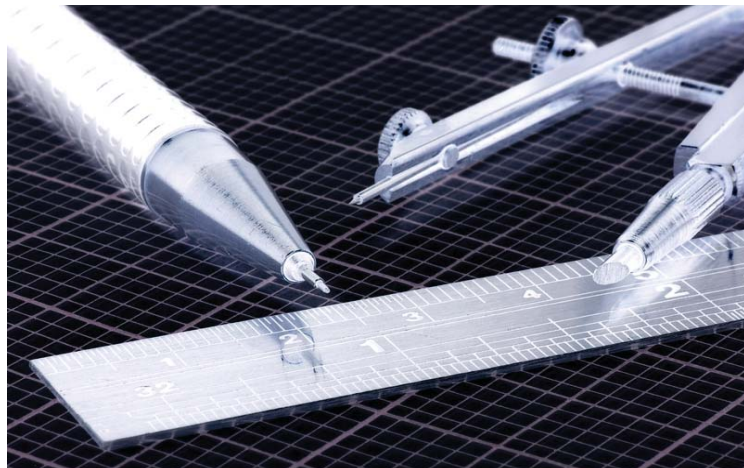


Courier & Messenger Case Study

Hot Shot Delivery, Inc.

By providing online ordering and automated billing, we were able to decrease the client's man hours, and save them time and money.

**Eric Donaldson,
VP- Hot Shot Delivery**



Challenge

- A courier was needed to deliver samples, drawings, proposals and bids on time and on budget.
- The current vendor was lacking any form of technology causing some orders to be lost, late, or never picked up.
- Extra staff members are required to reconcile orders each month in order to properly bill architect customers.

Solution

- Hot Shot Delivery provided over 75 courier drivers to handle all of the architect's delivery needs.
- Hot Shot's technology solutions included online order entry, package tracking and real-time reporting of all deliveries.
- With the reporting function of Hot Shot Delivery, the client was able to reduce staff, save money and still reconcile all orders.

Industry: Architecture
Company: Architect Firm
Serviced : 2 years

For over 2 years, Hot Shot Delivery has been working diligently to meet the needs of this high-end architect firm. Deliveries to and from different parts of Houston with packages including drawings, samples, bids and proposals have been carried by Hot Shot's team of professional, skilled and courteous drivers.

After Hot Shot was approached with the delivery challenge, a solution was tailored specifically for this architect firm. The concerns that were faced included a lack of reliable same day delivery vendors, real time updates of package whereabouts and the technology needed to assist with month-end reporting and reconciliation.

Hot Shot has been able to successfully save this firm time and money as well as provide solutions to their delivery vendor needs. With real time updates, online order entry, tracking and extensive reporting options, Hot Shot kept the firm on budget and was able to reduce their overhead.

The delivery solutions that Hot Shot provided continue to allow the firm to focus on their main business and not have to worry about the deliveries.

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